




General Information

LOCAL AUTHORITY SERVICE PERFORMANCE

The Welsh Government has now published its annual Local Authority Services Performance 2012–13 Report (January 2014). This document is the third annual report, which highlights the performance of Local Authorities and other public services, using a pre-selected suite of measures.

The data sets are compared on an all-Wales basis (22 authorities) and rated in accordance to levels of performance achieved, or response from surveys, using the following key:

Performance in bottom quarter	
Performance between top and bottom quarter	
Performance in top quarter	
Ranking (e.g. 1 st = Best in Wales to 22 nd = Worst)	

Across Wales, there are many nationally prescribed (Welsh Government) performance measures for Local Authorities, plus there are many more measures established through service benchmarking clubs, and National surveys.

The Local Authority Services Performance 2012–13 Report only reports on a limited number of measures, pre-selected by the Welsh Government for key services, in order to report to and stimulate citizen engagement, raising awareness of such information, and to signpost the public/reader to further reading/engagement with much more performance information and statistics on public services.

The majority of this information is not new and has been included in the Council's Annual Performance Report 2012/13 and reported to Council on the 23rd October 2013.

In the latest document, the Minister for Local Government and Government Business **Lesley Griffiths**, stated; *“The combination of challenging financial circumstances and increasing demand for many of the key services Authorities provide, make more important than ever the need to focus on improving performance”*.

The following information refers to an extract from the 2012/13 report namely, **Section 4 – Summary of Results** (page 6) for reference only. Followed by an extract specifically for Caerphilly, with supplementary (contextual) information as reported for 2012/13 and where available, a comparator with the 2011/12 results previously reported:

Further information on the full report can be obtained from:

LocalGovernmentSettlement@wales.gsi.gov.uk |

Tel: 029 2082 6292

Website: <http://wales.gov.uk>

4. Summary of Results

Summary of Local Authority Performance, 2012–13

Local Authority (Geographic Order)	Social care			Education		Leisure and Culture		Households with dependent children accepted as homeless
	Delayed transfers of care	Percentage of formerly Looked After Children known to be in education, training or employment at 19	Percentage of Looked After Children with three or more placements	Percentage of pupils aged 15 achieving a Level 2 threshold inclusive	Attendance	Free Swims	Public Library Visit	
Isle of Anglesey	Yellow	Green	Red	Yellow	Yellow	Red	Red	Red
Gwynedd	Green	Yellow	Green	Green	Green	Yellow	Yellow	Red
Conwy	Green	Red	Yellow	Green	Yellow	Yellow	Yellow	Red
Denbighshire	Green	Green	Green	Yellow	Yellow	Yellow	Green	Green
Flintshire	Green	Green	Yellow	Green	Green	Red	Yellow	Yellow
Wrexham	Green	Red	Red	Red	Yellow	Yellow	Yellow	Yellow
Powys	Red	Green	Green	Green	Yellow	Yellow	Green	Yellow
Ceredigion	Yellow	Yellow	Red	Green	Green	Red	Red	Yellow
Pembrokeshire	Green	Yellow	Yellow	Yellow	Red	Green	Yellow	Yellow
Carmarthenshire	Yellow	Green	Red	Yellow	Red	Green	Yellow	Yellow
Swansea	Yellow	Yellow	Green	Yellow	Yellow	Yellow	Yellow	Green
Neath Port Talbot	Red	Yellow	Yellow	Green	Yellow	Red	Green	Green
Bridgend	Yellow	Yellow	Yellow	Yellow	Yellow	Green	Red	Yellow
The Vale of Glamorgan	Red	Red	Yellow	Yellow	Green	Red	Green	Yellow
Cardiff	Red	Red	Red	Red	Yellow	Green	Green	Red
Rhondda Cynon Taf	Yellow	Green	Green	Red	Red	Yellow	Yellow	Green
Merthyr Tydfil	Yellow	Red	Yellow	Red	Green	Green	Red	Yellow
Caerphilly	Red	Yellow	Yellow	Red	Red	Yellow	Red	Green
Blaenau Gwent	Yellow	Yellow	Red	Red	Red	Green	Yellow	Green
Torfaen	Yellow	Red	Yellow	Yellow	Yellow	Yellow	Red	Yellow
Monmouthshire	Yellow	Yellow	Green	Green	Green	Yellow	Green	Red
Newport	Red	Yellow	Yellow	Yellow	Red	Red	Yellow	Red



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Housing			Environment		Transport	Community safety	Well being		
Rate of Additional Affordable Housing Units delivered	Empty dwellings returned to use	Disabled Facilities Grant	Recycling	Fly Tipping	Road condition	Percentage of respondents who felt safe after dark	Adults who are overweight or obese	Adults meeting physical activity guidelines	Adults drinking above guidelines
Green	Green	Yellow	Green	Yellow	Yellow	Yellow	Green	Green	Yellow
Yellow	Yellow	Yellow	Yellow	Yellow	Green	Green	Green	Green	Yellow
Red	Yellow	Green	Green	Yellow	Yellow	Yellow	Yellow	Yellow	Red
Yellow	Green	Green	Green	Red	Yellow	Yellow	Green	Green	Green
Red	Green	Red	Yellow	Red	Green	Yellow	Yellow	Yellow	Yellow
Red	Green	Yellow	Yellow	Green	Red	Red	Yellow	Yellow	Yellow
Yellow	Red	Red	Yellow	Yellow	Red	Green	Green	Green	Green
Red	Red	Red	Yellow	Yellow	Red	Yellow	Yellow	Yellow	Yellow
Yellow	Red	Yellow	Yellow	Yellow	Red	Green	Yellow	Green	Green
Yellow	Yellow	Yellow	Yellow	Green	Red	Yellow	Yellow	Yellow	Green
Yellow	Red	Yellow	Red	Yellow	Green	Red	Yellow	Red	Red
Green	Yellow	Yellow	Red	Yellow	Yellow	Red	Red	Yellow	Yellow
Red	Green	Green	Green	Yellow	Yellow	Red	Yellow	Yellow	Red
Yellow	Red	Red	Yellow	*	Yellow	Green	Yellow	Yellow	Red
Green	Yellow	Green	Yellow	Red	Yellow	Yellow	Green	Red	Yellow
Red	Yellow	Yellow	Red	Green	Yellow	Yellow	Red	Red	Red
Green	Yellow	Green	Red	Yellow	Green	Red	Red	Yellow	Green
Yellow	Yellow	Yellow	Green	Green	Yellow	Yellow	Red	Red	Yellow
Green	Yellow	Yellow	Yellow	Green	Red	Yellow	Red	Yellow	Green
Yellow	Green	Red	Red	Red	Green	Yellow	Red	Red	Yellow
Yellow	*	Green	Green	Red	Green	Green	Yellow	Yellow	Red
Green	Yellow	Red	Red	Green	Yellow	Red	Yellow	Red	Yellow



* Data not available.

Education and Culture

Local Authority (Geographic Order)	Education		Culture
	Percentage of pupils aged 15 achieving a Level 2 threshold inclusive	Attendance	Public Library Visit
Isle of Anglesey	Yellow	Yellow	Red
Gwynedd	Green	Green	Yellow
Conwy	Green	Yellow	Yellow
Denbighshire	Yellow	Yellow	Green
Flintshire	Green	Green	Yellow
Wrexham	Red	Yellow	Yellow
Powys	Green	Yellow	Green
Ceredigion	Green	Green	Red
Pembrokeshire	Yellow	Red	Yellow
Carmarthenshire	Yellow	Red	Yellow
Swansea	Yellow	Yellow	Yellow
Neath Port Talbot	Green	Yellow	Green
Bridgend	Yellow	Yellow	Red
The Vale of Glamorgan	Yellow	Green	Green
Cardiff	Red	Yellow	Green
Rhondda Cynon Taf	Red	Red	Yellow
Merthyr Tydfil	Red	Green	Red
Caerphilly	Red	Red	Red
Blaenau Gwent	Red	Red	Yellow
Torfaen	Yellow	Yellow	Red
Monmouthshire	Green	Green	Green
Newport	Yellow	Red	Yellow

In relation to Education, the 12/13 financial year figures included in the report are for the 11/12 academic year.

Caerphilly	% of pupils aged 15 achieving a level 2 threshold inclusive (GCSE A*-C)	% Attendance (Secondary Schools)	Public Library Visits per 1,000 population
2012/13	45.1 (19 th)	91.7 (19 th)	5012 (17 th)
All Wales Av.	50.7	92.1	5968
2011/12	43.3 (Unknown Ranking)	90.7 (19 th)	4652 (17 th)

1. **Percentage of pupils aged 15 achieving a Level 2 threshold including a GCSE in English or Welsh first language and mathematics** [this measure became part of the National Strategic Indicator set (NSI) in 2012/13].

After a 2% fall reported in 2011/12, there was a 2% rise reported in 2012/13.

The Level 2 inclusive is regarded as “the gold standard” measure of achievement at the end of compulsory education. It is one of the component measures that feature in the banding of secondary schools.

In a report, to Cabinet Report 5th Feb 2014 and Education for life scrutiny committee - 14th January 2014 it was reported: The proportion of pupils achieving the Level 2 threshold inclusive of English/Welsh first language and mathematics has improved across Caerphilly from 45.1% in 2012 to 46.3% in 2013. This places Caerphilly joint 19th in Wales for this indicator, slightly higher than the LA’s *FSM ranking of 21st.

*FSM – Free school meals.

2. **Attendance in Secondary Schools**

Caerphilly has shown a consistent improvement in secondary school attendance over the past 4 years. Gradually rising from 90.3% back in 2008/09 to 91.7% for the academic year 2011/12 (as reported in 2012/13).

All 14 secondary schools in Caerphilly (100%) matched or exceeded their attendance levels from the previous year.

The Welsh Government (WG) target is 93%.

3. **Public Library Visits**

The Council’s Library Service has seen a period of ongoing improvements in visits since 2010-11 following a number of years of significant investment in its building stock and site presentation. The Authority, though still in the lower quartile for Wales, has improved markedly from a low base and the Library Service anticipates to improve further by some 7-9% in 2013-14 based on present levels of visitor activity and the opening of a new Library in Caerphilly town centre, relocation of Newbridge Library to the Memo site and reopening of the facility in Aberbargoed.

2012/13 data shows an improvement and the year-on-year performance variance between 2011/12 and 2012/13 is in part attributed to the opening of libraries in Abercarn, Risca & Bargoed. The 2012/13 result includes the first year that Risca and Bargoed libraries would have reported a full years data set. Abercarn opened in May 2012.

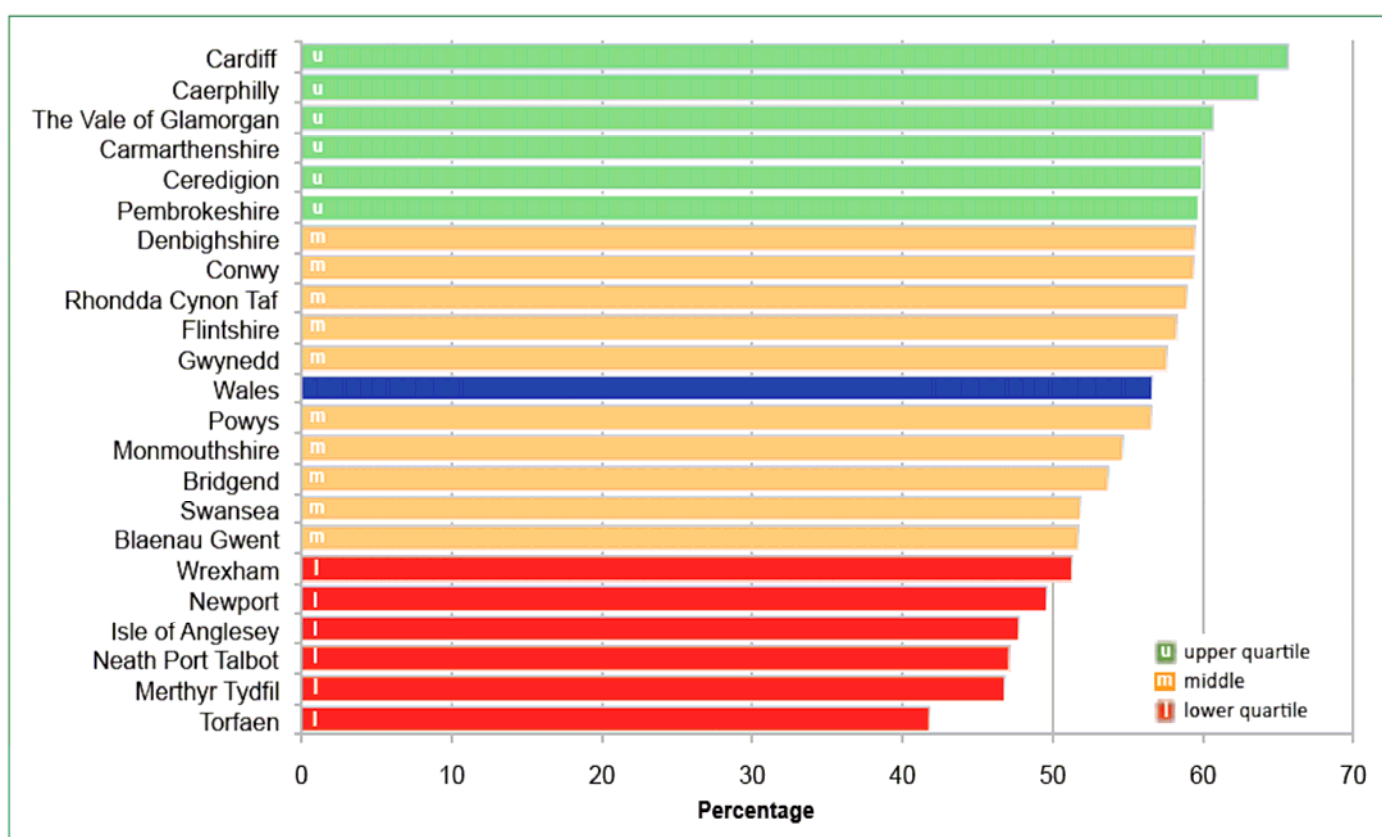
Also, electronic counters have been placed in two libraries that were unable to have them before.

The report details Revenue Outturn Expenditure per pupil achieving the level (L4+) at KS2. Caerphilly is placed within the below average spend quadrant with average achievement. Interestingly, some other local authorities in similar socio-economic circumstances e.g. Blaenau Gwent, Merthyr, RCT, Neath Port Talbot recorded above average spend with below average achievement.

The report also details Revenue Outturn Expenditure per head on Libraries, Culture, Heritage, Sport and Recreation and visits to Public Libraries per 1,000 head of population. Caerphilly is placed within the above average spend quadrant with below average number of visits to public libraries.

Also included in the Welsh Government’s report for 2012/13 are some results from The National Survey for Wales. An important result to note (see Figure 2 below) is **‘the percentage of respondents who felt their council provides a high quality service’** Caerphilly was the 2nd highest scoring authority in Wales, with Cardiff being the 1st.

Figure 2: The percentage of respondents who felt their council provides a high quality service



Source: National Survey for Wales, April 2012 to March 2013, sample size 14,400 people

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